



Not sure who to contact at IPBC when you have a question? Below you will find a list of responsibilities by role. Any member of the IPBC team will be happy to assist you.

David Cook – Executive Director

Liaison to the Finance Committee, Executive Board, Board of Directors and Sub-Pools.

Governance: By-laws, Policies, Strategic Planning

Marketing: New Business, IPBC Resolutions, Listed Entity Agreements, Retention

Claims: Appeals

Finance: Audit, Accounts Payable, Banking, Investments

Reporting and Regulatory Compliance: Federal and State Reporting

Contract Management: Auditors, Accounting, Legal, Investment Advisors, Banking



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Kaitie Tiede – Operations Manager

Liaison to the Operations Committee

Vendor Operations and Contract Management: Carrier Relations and Oversight, Global Issues Resolution, Evaluate New/Extended Carrier Opportunities, Enrollment Accuracy and Transmission, Data Warehouse Management, Federal and State Law Compliance, Stop Loss Reporting

Marketing: Rates, Renewals, Materials and Comparison Documents

Underwriting: Monthly Billing Accuracy, Enrollment Billed to Actual, Benchmarking, PCORI

Sandy Mikel – Member Services Manager

Liaison to the Membership Development Committee

Communications: Monthly Newsletter, Member-wide Communications, Surveys, Website Management

Training: Training Program Development, Member Orientation, Consultant Training Offerings

Benefit Consulting: Oversight and Supervision of Benefit Consulting Function, Plan Design Offering, Benefit Consulting Service Issues

Health Risk Management: Wellness Programs, New Program Evaluation

Marketing: Materials, New Member Implementations

IPBC Program Oversight: Dependent Audit, Best Practices, New Program Evaluation



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